

The Moscone Center Facility Accessibility Information

Introduction

It is The Moscone Center's intention to provide all reasonable accommodation for persons with disabilities to assist them in attending events held at the center.

Walks, Curbs and Ramps:

Grounds, walks and floor surfaces along accessible routes are stable, firm, and relatively nonslip under all weather conditions.

Sidewalks leading from the front driveway passenger loading and unloading zones for shuttle buses and taxis and leading to the main facility entrances are free of abrupt changes in surface level.

Sidewalks and ramps have a 36" clear opening with an occasional allowance for turning and passing.

Ramps have a 5' level landing at the top, bottom, and at ramp direction change and at 30" vertical intervals.

Gratings were designed so that openings do not exceed ½". If elongated, the grating is perpendicular to the direction of travel. (Exits 3 and 17 do not conform, however they are wheelchair accessible.)

Ramps don't have tactile warning surfaces.

The maximum slope of most ramps is 1:12 (1" rise to every 12" of run). Ramps with a slope greater than 1:20 have handrails on both sides.

Handrails are mounted 32" above the ramp surface, no more than 1 ½" from the wall, and extend 12" beyond the top and bottom of the ramp.

Entrances, Corridors and Stairs:

All doormats are either stationary, flat or recessed, and less than 1/2" thick.

There are no revolving doors.

All thresholds at exterior doors are flush with the floor.

Entrances, Corridors and Stairs (cont'd.):

Handrails are not installed on all stairs.

Where installed, stair handrails are 1 ¼" to 1 ½" in diameter as well as being easy to grasp.

Protruding and hanging objects such as telephone and water fountains with their leading edge 27" to 80" above the floor protrude not more than 4" in the path of travel, except for three sets located at the rear of South Halls A-B-C. However, these are recessed away from the main exhibit hall traffic.

Public Restrooms:

There is an accessible restroom for each gender clearly marked and readily available in public areas.

Restroom entrances have a clear opening of 32".

There is a mirror mounted within 40" of the floor.

The sink is mounted at least 29" from the floor (measured from the bottom of the apron) for wheelchair knee clearance, and on designated accessible sinks the drainpipe is at least 9" from the floor for toe clearance.

On designated "accessible" sinks, insulation or protective covering is used on bathroom hot water pipes under the sink to prevent burns to persons in wheelchairs.

There is a clear floor space provided in front of the sink to allow for forward approach of a wheelchair.

Faucet controls are of the lever or push-button type.

In every restroom there are dispensers and accessories that are within reach of a person seated in a wheelchair (no higher than 54" from the floor).

At least one restroom stall is available with a clear opening of 32".

The accessible toilet stall is arranged in such a way to provide either side approach or front approach by someone in a wheelchair.

The flush controls and toilet paper rolls are positioned in such a way that someone using a front approach to the toilet can reach them.

The flush controls are automatically operated based on a motion sensor.

Public Restrooms (cont'd.):

The men's restroom has at least one stall type or wall hung urinal with elongated rim at a maximum of 17" above the floor.

There are grab bars of sufficient length located along the sides and back of the toilet to facilitate transfers into and out of a wheelchair.

Elevators:

All levels of the building are accessible by elevator.

No visible or audio signal is used to identify direction of elevator travel.

Call buttons in lobbies and halls are located 42" above the floor with raised indented or Braille floor designations on both elevator door jambs 60" from the floor.

The elevator does accommodate a wheelchair with inside dimensions no less than 54" x 68" and a clear door opening of 36".

The space between the floor and the elevator platform is slightly greater than 1 3/8".

The elevator doors are equipped with an automatic bumper safety system.

Controls call buttons and alarm buttons are 42" above the floor, with raised or Braille floor designations on both elevator jambs 60" from the floor.

The area in front of elevator call buttons is kept free from obstructions to allow easy access by someone in a wheelchair.

Public Telephones and Water Fountains:

At least one telephone with both the handset and coin receiver is within 48" of the floor and has a cord at least 32" long is included within each bank of public telephones.

One phone directory in Moscone South and North each are usable at a wheelchair level.

One telephone in Moscone South and North each is equipped with an amplifier available for people who are hard of hearing.

Public Telephones and Water Fountains (cont'd.):

There is a TTY available for public use within the facility.

Water fountains are located in such a way that they are usable by someone in a wheelchair.

The water fountain is controlled by a hand lever and push button that is easily operated.

Meeting Rooms:

The meeting rooms are centrally located to prevent undue problems for persons with mobility limitations.

Hallways and corridors between rooms have a clearance of 36" with an occasional allowance space for turning and passing.

The doors to meeting rooms have a clear opening of 32".

The threshold of interior doors have a maximum edge height of ½".

Meeting room floors are non-slip, level, and independently negotiable by persons in wheelchairs.

There are wheelchair lifts available to use with all raised podiums or head tables.

Microphones are available that can be easily adjusted and are flexible for use.

The lighting is non-glare, non-reflecting and non-blinking.

Meeting rooms can be equipped with Assistive Listening Device (ALD) transmission through existing systems upon request.

Parking:

The Moscone Center does not provide public parking facilities and, as a result, is not required to provide accessible spaces. However, we should note that as a courtesy when conditions in the front driveways permit, we do attempt to accommodate vehicles with appropriate placards as space and activity levels permit, and that driveway personnel assist in directing that process.

Areas provided as a courtesy when conditions allow have adequate vertical and horizontal clearance. These areas are limited to passenger drop-off and loading

Parking (cont'd.):

zone is located next to the bus-loading zone. The purpose of the front driveways is to provide loading and unloading zones for shuttle buses and taxis servicing Moscone Center events and that they are not designated parking areas during events.

Passenger drop-off and loading zone:

- ⇒ Is located on the shortest possible accessible route to an accessible building entrance.
- ⇒ Has adequate vertical and horizontal clearance.
- ⇒ Does not have an unobstructed accessible aisle next to the vehicle pull-up space. Rather, there is a public use sidewalk, which may be obstructed by pedestrians and attendees.

In the nearest publicly operated parking garage, Fifth & Mission Parking Garage, there are spaces available in areas with an 8'2" high ceiling clearance to accommodate adapted vehicles.

In the nearest privately operated parking garage, Moscone Parking Garage, there are 15 spaces available in areas with a 6'6" high ceiling clearance to accommodate adapted vehicles.